

WANTED AND UNWANTED ADVERTISING MATERIAL IN LETTERBOXES

FACT SHEET

Single point of contact: **dsb.org.au**

For those preferring to not use the internet please contact the **DSB** on **1800 083 241**

Both services are accessible 24/7.

● DSB accepts queries about:

"No Advertising Material" sticker that has been ignored

"No Advertising Material" sticker that has been ignored & catalogues being dumped outside of letterbox

Bulk catalogues being dumped

Catalogues not delivered to letterbox and left on the footpath

Catalogues that have been thrown from car when delivered

That you would like to receive catalogues

● DSB doesn't cover:

Local Real Estate Agents, Takeaway Stores, Local Newspapers, Small businesses or Government communications. These are not signatories to the DSB and the best course of action is to communicate directly with the business or Government member or department that has produced the publication.

Explicit, offensive or inappropriate content. Any explicit material is in breach of the DSB and is not distributed by DSB Distributors. Often these materials are distributed by independent groups and we advise you to forward these complaints directly to your local Member of Parliament who can address your concerns under anti-discrimination legislation.

● About the Distribution Standards Board

The Distribution Standards Board (DSB) is a self-regulatory organisation made up of members that are responsible and ethical Distributors.

The DSB works with all the accredited Distributors across Australia and New Zealand and will be sure to assist residents in any way we can with a majority of catalogue and letterbox distribution enquiries.

Contact the DSB on 1800 083 241 or via our e-Form www.dsb.org.au